The amount your doctor, hospital, or other healthcare professional charged

The amount we paid

The amount you have to pay out of pocket

How to view your claims

You can either log in to the Sydney Health app, then choose Claims, or log in to anthem.com/ca and choose Claims & Explanation of Benefits under Claims & Payments.

How to switch

On Sydney Health
1. Log in and select Profile under the Menu tab.
2. Under Communications & Settings, select Plan Communications.
3. Select On to get benefit updates, EOBs, and other helpful information.

On anthem.com/ca
1. Log in and select Profile.
2. Under Communications & Settings, select Plan Communications.
3. Select On to get benefit updates, EOBs, and other helpful information.

Go green
Sign up for paperless communications today

Sign up on the Sydney Health app or anthem.com/ca to see your claims and explanation of benefits (EOBs) right from your phone or laptop instead of waiting for them in the mail. You’ll get instant access to all your claims information, including:

- The amount your doctor, hospital, or other healthcare professional charged
- The amount we paid
- The amount you have to pay out of pocket

How to switch
Scan this QR code with your phone’s camera to download the Sydney Health app.

Go green
Sign up for paperless communications today

Sydney Health is offered through an arrangement with Carilion Digital Platforms, a separate company offering mobile application services on behalf of your health plan. ©2023

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